

# WILLOW PARK GOLF & COUNTRY CLUB COVID-19 MEMBER RULES & GOLF PROTOCOLS DECLARATION

This document must be read with declaration and acknowledgment of these rules & protocols e-mailed to the club prior to visiting Willow Park Golf & Country Club. Failure to do so prior will result in denial of access to the Club.

The Club appreciates and expects your cooperation to allow the management of the Club to open the course to play. We all manage to play by the rules of golf and now we are asking that you observe just as strictly our rules of COVID-19 golf. The Club is permitting play based on the assurances members make to the Club and to each other in this document. Accordingly, any false statements could result in legal liability to the member or the Club. Further, you agree to observe and fully abide by all rules and regulations prescribed by the Club. Any failure in this regard will result in disciplinary actions.

As you are all aware, the virus can be transmitted by asymptomatic people and accordingly the statements made by members contained in this document cannot provide certainty that the virus will not be transmitted. The Club is taking prudent steps to impose and enforce appropriate protocols to keep members safe, but there can be no assurance that the virus will not be contracted by players. This is a risk that each member must assess themselves, and if they choose to play, to take the risk of either contracting the virus or transmitting it to others.

# By completing and submitting this declaration (by return e-mail) you agree to the following:

I hereby declare that I or anyone in my household has not experienced any cold or flu-like symptoms in the last 14 days (to include fever, cough, sore throat, respiratory illness, difficulty breathing). If I or anyone in my household experience any cold or flu-like symptoms after submitting this declaration, I will then not visit the Club for a minimum period of 14 days after the cold or flu-like symptoms have completely gone away. This agreement will remain in effect until the Directors of Willow Park Golf & Country Club declare the requirements in this declaration are no longer in effect. \*

#### **Agree**



I hereby declare that I or any member of my household have not travelled to or had a lay-over in any country outside Canada in the past 14 days. If I or anyone in my household travel to any country outside Canada after submitting this declaration, I will then not visit Willow Park Golf & Country Club for a minimum period of 14 days after the date of return to Canada. This agreement will remain in effect until the Directors of Willow Park Golf & Country Club declare the requirements in this declaration are no longer in effect.

#### Agree

\* After reading this document, a mandatory declaration is required in an e-mail sent to <a href="mailto:Tuesdaypoole@willowparkgolf.com">Tuesdaypoole@willowparkgolf.com</a> the following must be included in the e-mail:

I have read and understand the "WILLOW PARK GOLF COUNTRY CLUB COVID-19 MEMBER RULES AND GOLF PROTOCOLS DECLARATION" as communicated by the Club and accept and waive any right to golfing privileges should I not comply with these policies. \*

First & Last Name of each family member with golfing privileges Member Number Address Date

# General Messaging to Golfers

During the period of "Park and Play Golf", Willow Park will be restricted in it's operations.

PHYSICAL DISTANCING WILL BE REQUIRED AT ALL TIMES (minimum 2-meter separation). Failure to observe physical distancing risks the health of employees and members.

Unavailable facilities and services at this time include:

- LOCKER ROOM SHOWERS, STEAM ROOMS & FOOT BATHS.
- GOLF CLUB CLEANING
- ON-COURSE RESTROOMS
  - o The washrooms available on the property will be:
    - The Pro Shop and maintenance building available after 1 pm.
    - All other on course washrooms are open and available during golfing hours.



Please bring your own water as we will not be providing any and will have no place for you to fill up your water bottles at this time.

Following the recommendations of the Public Health Agency of Canada we encourage all players to wear a mask or some face covering while entering and exiting the facility and playing golf.

# Tee Time Policy

All Tee times must be booked by phone or online.

Tee times will be spaced at 9 minutes apart to permit for physical distancing and maintenance of pace of play.

The names on the tee sheet need to be accurate. Please let the Pro Shop know if there are any changes or cancellations. Tee times will be premium with the wider intervals so this will be monitored very closely, and disciplinary actions may be taken if this is not followed.

- A warning letter will be sent to any member that 'no shows' for a tee time or shows up with less players than were booked
- A suspension of playing privileges for 2 weeks will be implemented for a second offence and a month for a third.

Power cart rentals should be used by one individual only unless being shared by members of the same household or if both individuals wear masks. We continue to allow more than two carts per group on our course. Nobody will be forced to share a cart with someone they are not comfortable with, but the choice to ride together is now available as an additional option.

Sanitized power carts and pull carts will be available at the staging area behind the Pro Shop. The staff will assign you a clean and sanitized cart if required. Coolers have been removed. Note that all power carts and pull carts are thoroughly cleaned and disinfected after each use.



# **Pro Shop Policy**

The Pro Shop will allow a maximum of four people inside at a time, once allowed by the provincial government.

If you would like to purchase an item from the Pro Shop but would like the option of contactless pickup, please call ahead and the Pro Shop staff will have it ready for pick up.

No cash transactions, the items will be charged to member accounts, credit or debit cards will also be accepted.

- 1. Pro Shop purchases may be made for key items with restrictions.
  - Purchases will be made using members account numbers for touchless transactions,
  - Returned items must be double bagged and include information on the Member, their Account number, and the date the items(s) were bagged,
  - Returned items will be stored in the Pro Shop back area for 7 days until reopening and completing the return process.

# **Practice Facility Policy**

Only those members booking a time slot on the Driving Range will be permitted to use the area. Walk-ons and drop-in traffic will not be permitted.

Please familiarize yourself with the following procedures in order to ensure that we are keeping each other safe and healthy while having an enjoyable golf experience.

Driving Range Usage Procedures:

- The Driving Range will be available only for those with bookings. Bookings can be made by calling the Pro Shop at 403-271-7676.
- Members can call one day in advance starting at 7 am to book a driving range.
- A maximum of one person per stall is permitted. Other friends or family members are not to accompany the individual with the stall booking.
- The stall time is 45 minutes. The remaining 15 minutes of the time slot will be used for our change over, which includes sanitizing and resetting the stall. This also allows people to leave the area prior to the next person arriving at the Driving Range.



- If you need to cancel your Driving Range booking, please call the Pro Shop at 403-271-7676.
- Driving Range availability will only include the hitting stalls and access to the putting greens and chipping area in the practice area.
- You will be required to use your own balls on the chipping and putting greens.
   Range balls will be provided on the Driving Range.

## **On-Course Measures**

Zero contact points. Do not shake hands.

Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.

Bunker rakes will not be available, please smooth sand with your foot or a club, preferred lies are permitted in the bunker or the bunkers are to be played as Ground Under Repair at this time.

Divots on tees and fairways will not be repaired with sand.

Ball marks on greens can still be repaired accordingly.

If a lost golf ball is found out on the property, please be aware this is a contact point from a previous player.

A container will be placed on each tee for broken tees, do not pick up old tee's that are not yours.

The flagstick is to remain in at all times. Removal of your ball from the hole must be done by lifting the ball out with your putter.

On course drinking water will not be available.

#### **After Round Procedure**

Please return your pull or power cart (when available) to the designated cart drop off area.

Garbage and Recycling bins will be available in the designated cart drop off area.

Please COMPLETELY empty your cart of all personal belongings and trash and recycling.



### Golfer Adherence

Any member found to be neglecting the physical distancing procedures or is found to have knowingly come to the Club with symptoms will face immediate disciplinary action. Protecting yourself and those around you is of utmost importance.

# OTHER INFORMATION

\* After reading this document, a mandatory declaration is required in an e-mail sent to Tuesdaypoole@willowparkgolf.com the following must be included in the e-mail:

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